

Sources of free, independent financial help

General financial guidance and support

Citizens Advice	Online, email and webchat: www.citizensadvice.org.uk
Money Saving Expert	Online: https://www.moneysavingexpert.com/
Money Helper	Online: https://www.moneyhelper.org.uk/en

Debt advice and support

StepChange	Tel: 0800 138 1111
	Online: www.stepchange.org/contact-us.aspx
National Debtline	Tel: 0808 808 4000
	Online and Webchat: www.nationaldebtline.org .
Debt Advice Foundation	Tel: 0800 043 40 50
	Online: www.debtadvicefoundation.org
Citizens Advice	Tel: 0800 240 4420 (national debt helpline)
	Online, email and webchat:
	https://www.citizensadvice.org.uk/about-us/contact-
	us/contact-us/web-chat-service/
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Pay Plan	Tel: 0800 280 2816
	Online: www.payplan.com
Christians Against Poverty	Online: https://capuk.org/
(CAP)*	
*You do not have to be a Christian to access support	Advice only provided in certain areas

Benefits support

Turn2us	Online: www.turn2us.org.uk
Entitled to	Online: www.entitledto.co.uk
Carers UK	Tel: 0808 808 7777

	Online: www.carersuk.org/about-us/contact-us
Gov.uk	Online: www.gov.uk/browse/benefits

Help with Housing

Shelter	Online: https://england.shelter.org.uk/get_help

Money, health and family

Samaritans	Tel : 116 123 (24 hr)
(Listening service)	Online: https://www.samaritans.org/
Mind	Tel: 0300 123 3393
(Mental health)	Online: www.mind.org.uk
Refuge	Tel: 0808 2000 247 (24 hours)
(Domestic/financial abuse)	Online: www.refuge.org.uk
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Age UK	Tel: 0800 055 6112
(Support for older people)	Online: www.ageuk.org.uk
Relate	Online: www.relate.org.uk (this is a paid service)
(Relationship support)	www.relate.org.uk (this is a paid service)
(Relationship support)	
GamCare	Tel: 0808 8020 133
(Gambling support)	Online: https://www.gamcare.org.uk/
Home Start	Online: https://www.home-start.org.uk/
(Support for parents)	

Online fraud and internet crime

ActionFraud	Tel: 0300 123 2040
	Online: www.actionfraud.police.uk

Business support

Business Debtline Tel: 0800 197 6026

Online: www.businessdebtline.org

Local support

Some of these national organisations listed above may offer local support nearby so please check websites for further information. You may also find support from your local council and NHS services, again please check websites and social media for contact details and further information.